

Open Enrollment 2014

New for 2014

- Same-Sex Domestic Partners will be eligible
 - Documentation requirements can be found on the enrollment website
- New Health Plan Option
 - More choice for you
- Enhanced Wellness Program
 - Spouses will have the opportunity to participate
 - Additional way to earn credits

Affordable Care Act (ACA)

- How Does It Effect Us?

- The Individual Mandate rule of the ACA requires that everyone have heath insurance by 1/1/14, or be subject to a penalty.
 - Penalty is the greater of \$95 or 1% of income per person for 2014, and will increase to \$695 or 2.5% per person by 2016.
 - Both Plan options offered by the City of South Bend meet and exceed the individual mandate coverage requirement of the ACA.



The Cost of Your Benefits

- The annual cost of your health insurance benefits is projected to be approximately \$11,500 per employee in 2014
- 26% increase to the City of South Bend's overall health plan costs for 2014
 - Rising claims
 - Additional taxes and mandates due to the Affordable Care Act



How Can We Control the Rising Cost of Health Care?

Improved Health

- Better health costs less
- Encourage all family members to be healthier

Smarter Consumers of Health Care

- Make decisions as if you're spending your own money
- Know the value of treatments & medications you are receiving and ask for options
- Follow doctor's orders
- Use the pricing tools available at <u>www.anthem.com</u>
 - Prices for the same procedure or test can vary by thousands of dollars from one provider to the next
 - Higher price does not always mean higher quality in health care

Why a New Health Plan Option?

- Fewer than 30% of us have enough claims to reach our annual deductible
- Employees have asked for more choices
- You have the power to keep your out-ofpocket costs low by being a smart consumer and taking care of your health



2014 Health Plan Options

- Plan A: Current Plan
 - Traditional PPO Plan with copays
- Plan B: New High Deductible Plan with a Health Reimbursement Account (HRA)
 - Higher deductible plan with a spending account that accumulates funds from contributions by the City of South Bend

High Deductible Health Insurance Plan

- ▶ HRA Insurance Plan for those with Single Coverage:
 - ► Annual Deductible: \$2,500
 - Claims accumulate to meet the Deductible and, once met, coinsurance applies
 - Coinsurance: 80%
 - the patient pays 20% of the next \$12,500 of claims: \$12,500 X 20% = \$2,500
 - ► \$2,500 Deductible + \$2,500 Coinsurance = \$5,000 Out-of-Pocket Maximum for the year.
 - Once the Out-of-Pocket Maximum is met, Anthem generally pays 100% for the remainder of the year.



HRA Health Insurance Plan Details

- Family Deductible, Out-of-Pocket Maximum, and HRA Funds are aggregate amounts for the entire family.
 - Can be met/used by any combination of one or more covered person(s) within the family.
 - The single deductible and out-of-pocket maximum do <u>not</u> apply within the family

No Copays

Office Visits & Prescription Drugs are covered the same as any other expense, subject to the annual deductible, coinsurance, and out-of-pocket maximum

You pay only the Anthem PPO Discounted amount



Both Plans for 2014:

- Cover Preventive Care at 100% deductible does not apply
- Have access to the same Anthem Blue Cross
 PPO network of doctors & hospitals
- Have an unlimited maximum benefit
- Cover the same types of services
- Exclude the same types of services



Plan Comparison

In-Network Benefits	Option 1 – Current COSB PPO Plan	Option 2 – High Deductible HRA Plan
Annual Deductible – Single	\$750	\$2,500
Annual Deductible – Family	\$2,250 (but no more than \$750 per individual)	\$5,000 (must be fully satisfied by one or more family members)
HRA – Funded by City of South Bend	None	\$500 – Single \$1,000 – Family
Coinsurance	20%	20%
Out-of-Pocket Maximum (including Deductible)	\$3,000 (X 2 Family)	\$5,000 (\$10,000 Family)
Office Visit Copay	\$30 PCP / \$40 Specialist	None – Subject to Deductible & Coinsurance
Urgent Care Copay	\$50	None – Subject to Deductible & Coinsurance
Preventive Care	No Cost	No Cost
Prescription Drugs	20%/30%/40% copay	Subject to Deductible & Coinsurance

How Does the HRA Work?

- The HRA funds contributed by the City of South Bend are used to pay claims that apply to the annual deductible
- The full \$500 (single coverage) or \$1,000 (family coverage) are available on January 1st to pay claims
- At the end of the year, unused HRA funds rollover to the next year, thereby providing an even higher balance to help offset claims in a future year

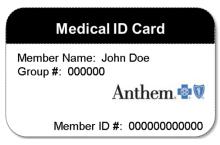
How Are Claims Paid?

- Step 1 Present your Anthem ID Card
- Step 2 Medical provider will submit to Anthem
- Step 3 Anthem processes your claim
 - Claim is reduced by Anthem PPO Discount
 - Discounted charge is applied to your annual deductible or coinsurance to the out-ofpocket maximum
 - Any available funds in your HRA are used to pay the provider by Anthem
 - Anthem sends an EOB to you & to provider showing any out-of-pocket due from you.
 - Prescription Drug claims work a little differently...



Prescription Drugs with the HRA

- Present your ID card at the pharmacy.
- The pharmacy will charge the full discounted price for your medication.
- Anthem will automatically apply this price toward meeting your annual deductible.
- Anthem will automatically pay the pharmacy using any available HRA funds you have.
- After your deductible is met, you pay 20% until your maximum out-of-pocket is met.



Tools to Help You

- For members of the HRA Health Plan, Anthem provides additional services that members of the PPO Plan don't get:
 - 24/7 NurseLine talk to registered nurses anytime
 - Personalized help managing a condition from a health coach
 - Dedicated customer service representatives to help you understand your claims & HRA, and help you get the most out of your health plan



Anthem's Cost Comparison Tool



- How much does an MRI of the Lumbar Spine Cost?
 - Actual Anthem PPO Price:

Vertical Plus, Mishawaka	\$650
Open & Wide MRI, Elkhart	\$650
South Bend Clinic	\$962
OSMC, Elkhart	\$1,002
Unity Hospital, Mishawaka	\$1,143
Elkhart General	\$2,181
South Bend Memorial/St. Joe	\$2,269
Goshen General Hospital	\$2,366

Healthy City

- On-site wellness screenings will again be offered in January and are required for participation in the Wellness Program in 2014
- Visit www.healthycitysouthbend.com
- 4 credits required each quarter (3 months)
- Spouses will have the opportunity to participate in free wellness screenings, and earn a discount on the premium contribution you pay for spouse coverage

Spouse Wellness Discount

- ▶ On-Site Health Solutions will provide screenings for spouses at their office in downtown South Bend.
- Spouses will also need to complete the health questionnaire on the *Healthy City* website.
- Watch for additional details, including how your spouse can schedule their screening on the *Healthy City* website.
- Spouses will NOT be required to earn credits to maintain the discount for the remainder of 2014.



A New Way to Earn Credits in the Wellness Program

You may earn credits in the 2nd quarter of 2014 by attaining biometric goals during your screening in January.

Category	Goal	Number of Credits
BMI	Less than 30	1
Blood Glucose	Less than 126	1
Blood Pressure	Less than 140/90	1
Total Cholesterol to HDL Ratio	Less than 5.2	1

- Credits will automatically be applied to your account in the 2nd quarter.
- Additional credits may be earned the traditional way.



Dental & Vision Plans

- Dental & Vision Plans will continue with Cigna
- Dental & Vision Must be Elected Together
- Three Dental Plan Options Offered in 2014
 - ∘ Plan 1 = DHMO
 - Very limited number of dentists
 - Plan 2 = PPO 2
 - About half of dentists participate
 - Plan 3 = PPO 3/Traditional Plan
 - Best plan for those whose dentist is not participating in the Cigna dental network

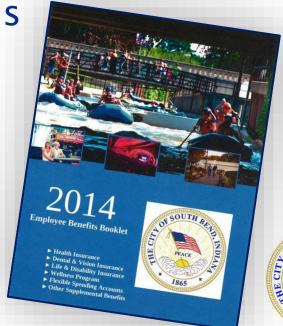
Enrolling in Your 2014 Benefits

- Everyone must log into the online system to verify current benefit options or to make changes for 2014.
- The online system is called BenXpress, it is accessed through your Wellness/Asset Health portal
- Open Enrollment is open Now until November 29
- Decisions you will need to make:
 - Health Insurance
 - Dental & Vision Insurance
 - Life & Disability Insurance
 - Wellness Program
 - Flexible Spending Accounts
 - Other Supplemental Benefits

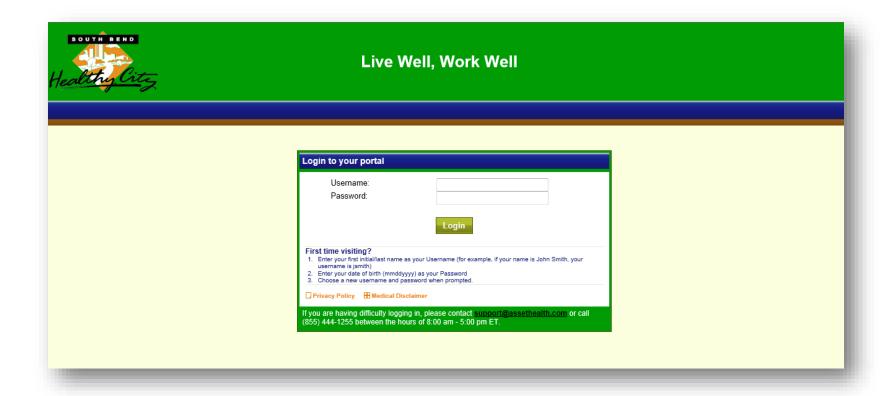
Enrollment is Easy

- ▶ Read your 2014 Employee Benefits Booklet
- Make your benefit decisions for 2014
- Gather Social Security numbers & birthdays for you and your dependents
- Go to www. Assethealthportal.com/csb

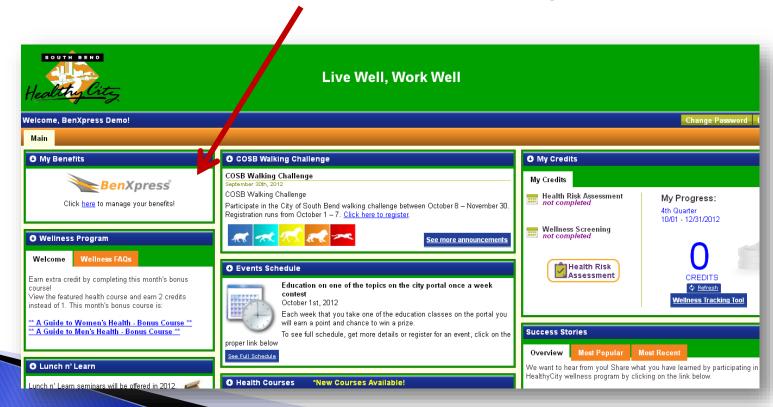
Make your benefit selections



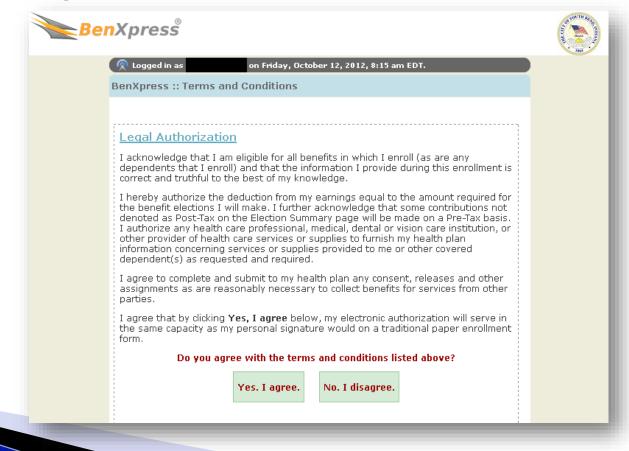
- You enter the BenXpress site through your Healthy City portal
- 2. Enter in the following web address: https://www.assethealthportal.com/csb
- 3. Login using your assigned User ID and password
 - a. Username- First Initial + Last Name (John Doe = jdoe)
 - b. Password
 - i. If you have already changed your password on the Asset Health portal, use your current password
 - ii. If you have not changed/updated your password, your default password will be your Date of Birth (mmddyyyy = 01011973 for your password) No Dashes



To access Open Enrollment and make your 2014 benefit elections, you will need click on the "here" link show below in "Section 1"; this will enter you into Open Enrollment. You will make your benefit elections through BenXpress.



You will be asked to read and agree to the Legal Authorization Terms and Conditions before entering the BenXpress system.

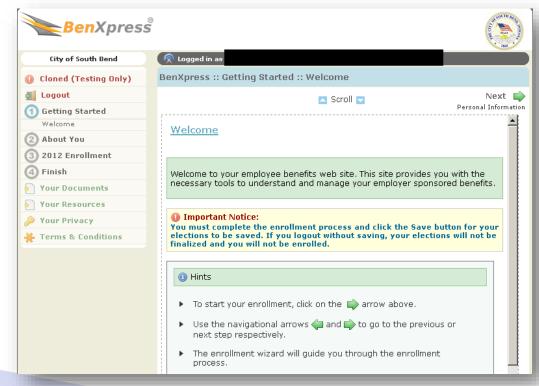


The Welcome Screen

The "Welcome Screen" will provide you with instructions on how to navigate through the BenXpress system

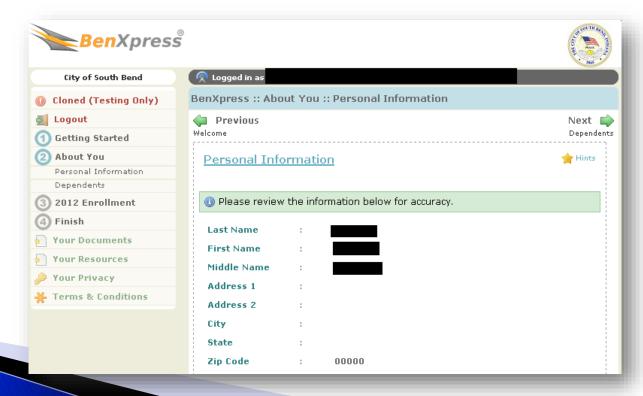
This screen will also provide you with important notices for using the system, please be sure to read through all sections in the "Welcome" screen to ensure you do not overlook

pertinent information.



Personal Information Screen

- Review your personal information.
- Contact Human Resources if any of the information displayed is incorrect. You may continue your enrollment online even if your information is incorrect.
- If all of the information is correct, click on the "Next" arrow in the top right-hand corner of the screen.



Dependent Information Screen

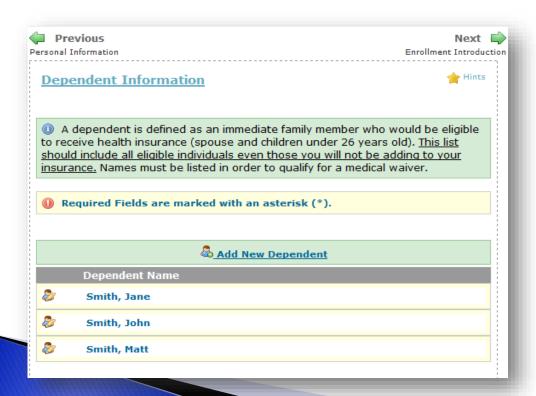
- Your current dependents (if any) are listed here
- Click on "Add New Dependents" to enter dependents into the system.
- PLEASE NOTE: You must add a Spouse and/or Dependents on this screen if you have them, even if you are not covering them under any of your benefits.

Previous Personal Information	Next Enrollment Introduction
Dependent Information	🚖 Hints
A dependent is defined as an immediate family member who was to receive health insurance (spouse and children under 26 years should include all eliqible individuals even those you will not be actinuarance. Names must be listed in order to qualify for a medical was insurance.	old). <u>This list</u> dding to your
Required Fields are marked with an asterisk (*).	
& Add New Dependent	
Dependent Name	
Smith, Jane	
Smith, John	
Smith, Matt	



Dependent Information Screen

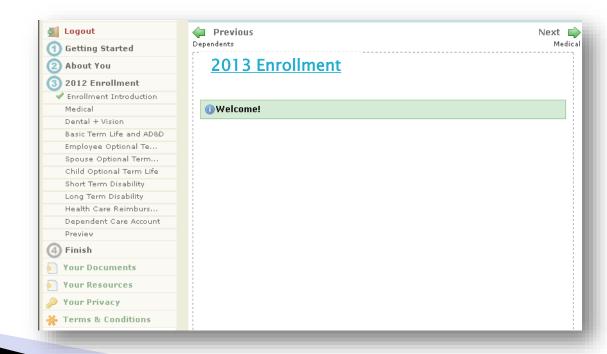
- Continue clicking on "Add New Dependent" until your spouse/dependent(s) have been added.
- Once spouse/dependent(s) have been added, click on the "Next" Arrow.





Enrollment Screen

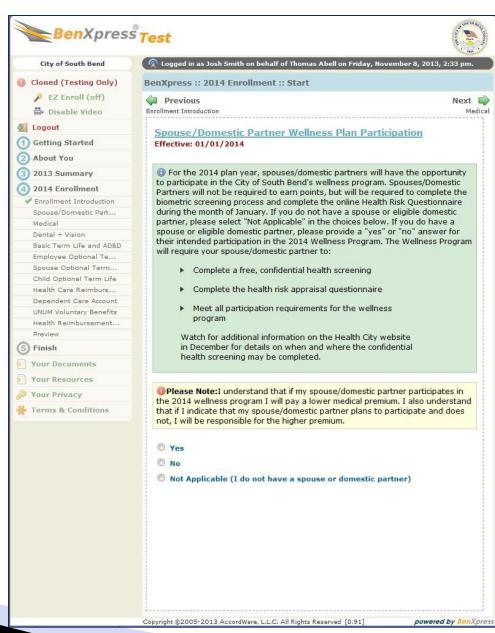
- You will be able to review your 2013 enrollment information.
- Click on the "Next" arrow at the top right hand corner of the screen to be directed to the "Welcome Screen".
- Now, you will begin your 2014 enrollment.



Spouse Wellness Participation Intention

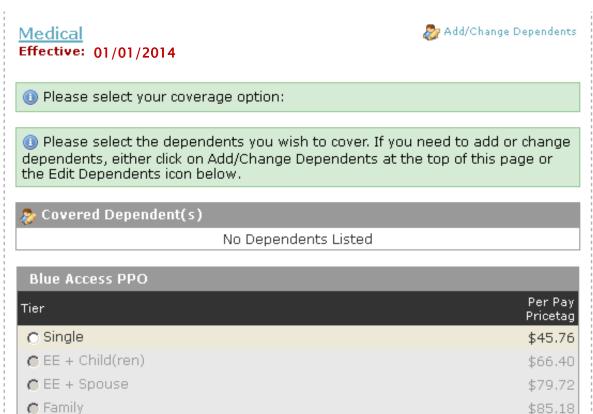
Check the box to indicate if your Spouse or Domestic Partner intends to complete the biometric screening to participate in the wellness program in 2014.

Or click, "Not Applicable" if you do not cover a spouse or domestic partner.



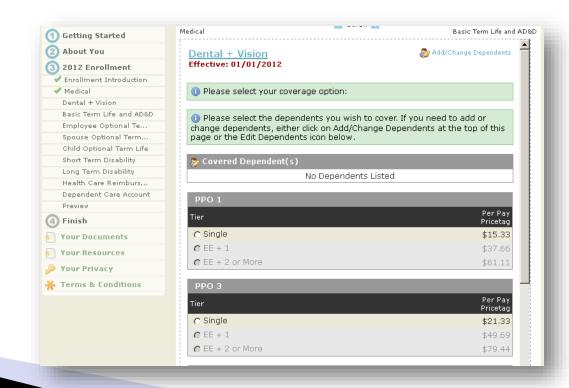
Medical Plan Election





Dental and Vision Plan Election

- Select the spouse/dependent(s) in Section 1 that you wish to cover under your medical plan
- Select the coverage tier that matches the dependents to be covered in Section 2
- Click the "Next" arrow

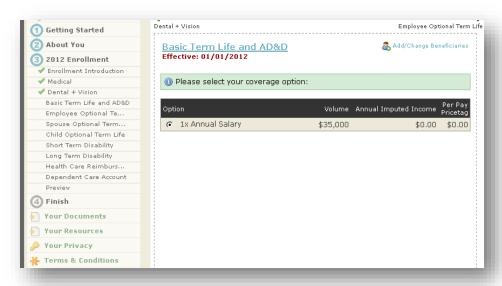


Basic Term Life and AD&D

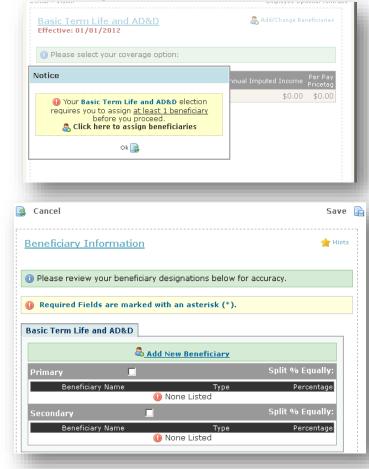
 You are automatically enrolled in the employer paid Basic Term Life and AD&D

You will be required to enter your beneficiary

information

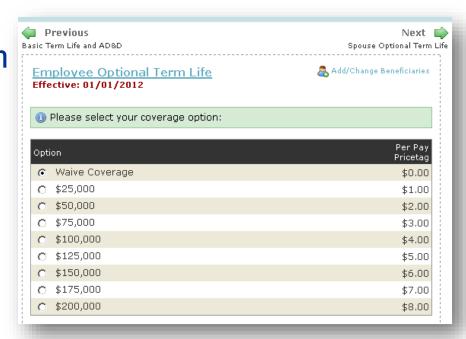


Make sure you click "save" after you are done entering your beneficiary information



Optional Employee Term Life

- Select the volume of optional life coverage or you can also choose to waive coverage.
- If you already are enrolled in the Optional Life and do not wish to make any changes, you do not need to make any selections.
- Based on the plan policy, you may be required to turn in Evidence of Insurability forms (EOI).



Spouse Optional Term Life

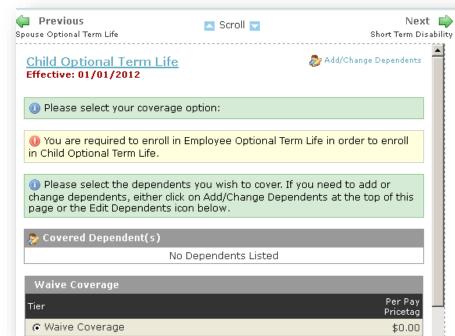
- If you have a spouse you wish to enroll into a voluntary life plan, you will be able to do so at this screen.
- If your spouse is currently enrolled and you do not wish to make any changes, you do not need to make any selections.

 Spouse Optional Term Life Effective: 01/01/2012
- If you do not have a spouse entered, you will automatically be defaulted to "waive coverage"
- Based on the plan policy, you may be required to turn in Evidence of Insurability forms (EOI).



Child Optional Term Life

- If you have a child dependent you wish to enroll into a voluntary life plan, you will be able to do so at this screen.
- If you do not have a child dependent entered, you will automatically be defaulted to "waive coverage".



Short and Long Term Disability

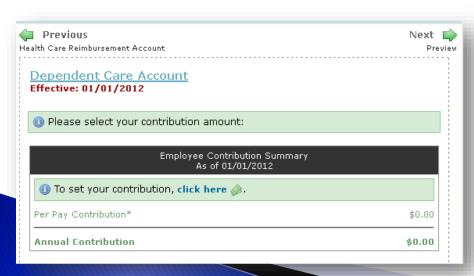
If you are in a benefit group eligible for Short Term Disability and Long Term Disability, you will be automatically enrolled into these Employer Paid benefits.





Flexible Spending Accounts

- On these screens, you will be able to enter in any contributions to your Health Care Account Reimbursement and Dependent Care Reimbursement Account.
- Your maximum contribution level will be dictated by single/family status.



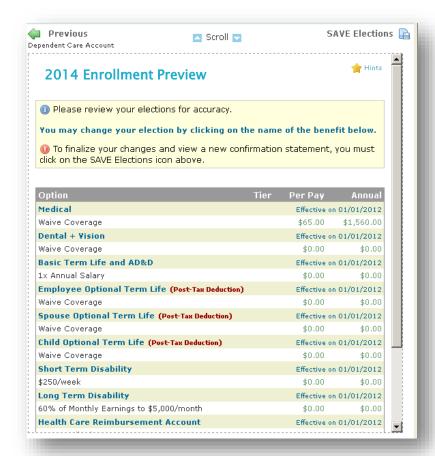


Supplemental Benefits Through UNUM

- If you wish to enroll or make any changes to your coverage through UNUM, click the link provided to be redirected to the UNUM site.
- ▶ If you have any questions regarding your UNUM coverage, call UNUM customer service at 800-635-5597

Summary Screen

- At the summary screen, you will need to review all of the elections you selected for accuracy.
- If you need to change the election you made for a benefit, click on the benefit name make your new election, and click "save" to be advanced to the summary screen.
- Once you have confirmed all of the benefits are accurate, click on the "SAVE elections"

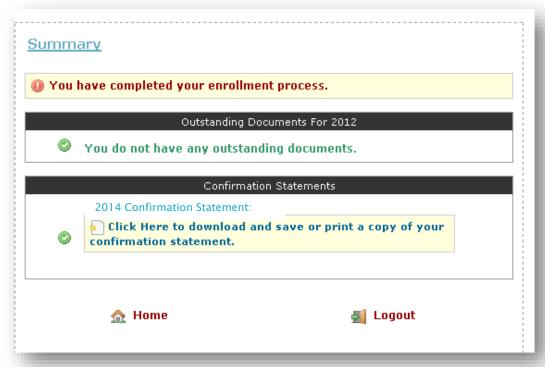


Confirmation Page

This is the final enrollment screen; please click on the link provided to print out your

confirmation statement.

IMPORTANT: Select "Open" (not "Save")—the document will open as a PDF and you may either save it to a USB Jump Drive (Flash Drive) or print. Saving the document is not recommended as it will allow other users of the computer to view your confidential information.



Click on "logout" to end your enrollment session.